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24 May 2011

Howard Ryan Desktop Alerts, Inc 346 Main Street Chatham, NJ 07928 USA

Dear Mr. Ryan,

With all the recent successes of the CAP Standards, I want to personally thank you and the entire Desktop Alerts team for being part of the OASIS community of emergency management experts that developed CAP. Your continued participation and support since early 2009 has been an important factor in the success of the Emergency Management Technical Committee and the Emergency Management Adoption Technical Committee.

With the recent CAP 1.2 approval as an OASIS Standard, the committee work was validated by the entire OASIS membership. Your participation in the CAP Interoperability Demonstration for IAEM in November helped show this Standard is ready for adoption. And now working toward the future, the TC begun work on the EDXL-Tracking of Emergency Patients (TEP) messaging standard, which will assist emergency responders, coordinators and management in the exchange of emergency patient and EMS tracking information, thus increasing the effectiveness of emergency medical management, patient tracking and care, and family notification. This development realizes the potential of numerous patient tracking systems either in existence or planned.

We are proud of the work of the Emergency Management Technical Committee and how well this committee work is solving real-world problems today. We remain committed to this work and driving the adoption and use of these standards. And we are glad you are part of our community.

Best regards,

Scott McGrath COO